

CONTINENTAL DIVIDE ELECTRIC COOPERATIVE, INC.
FIRST REVISED RULE NO. 12
CANCELLING ORIGINAL RULE NO. 12
ESTIMATED BILLS

X (NUMEROUS CHANGES)

Page 1 of 1

- A. The Cooperative may render the Customer a bill based on estimated usage for the following reasons:
1. If the Cooperative is unable to obtain access to the Customer's premises through no fault of its own for the purpose of reading the meter, or in situations where the consumer makes meter-reading access difficult.
 2. When a meter is defective and/or evidently tampered with or bypassed.
 3. When a Customer required by the Cooperative to provide self-readings fails to provide them at least 2 days prior to the Customer's scheduled billing date.
 4. When a Customer agrees to read and report their usage on a regular and accurate basis, the Cooperative shall still read the Customer's meter twice annually, in order to verify the accuracy of the Customer's readings.
- B. Notwithstanding the above, the Cooperative shall not render a bill based on estimated usage for more than two (2) consecutive billing periods without prior notification to the New Mexico Public Regulation Commission, nor shall it render a bill based on estimated usage as the initial or final bill for service, unless otherwise agreed to by the Customer and the Cooperative.
- C. The estimating procedures shall be as follows:
1. Determine the monthly kWh consumption by using the previous year's usage for the same billing period. If there is no reading posted for the same time period the previous year, the average of the last three (3) months will be used.
 2. If service has not been in use long enough to establish a trend or be compared to like installations, a minimum 100 kWh will be used to determine the monthly billing.
- D. The Cooperative shall maintain accurate records of the reasons for each estimate and of the efforts made to secure an actual reading. Records shall be maintained for twelve (12) months.
- E. If the Cooperative underestimates a Customer's usage, and subsequently corrects the bill, the Customer shall be given an opportunity to participate in an installment agreement payment plan with regard to the underestimated amount.

ADVICE NOTICE NO. 69



Continental Divide Electric Cooperative, Inc.
Robert E. Castillo, Chief Executive Officer

EFFECTIVE

November 1, 2024

Replaced by NMPRC

By: Operation of Law