

CONTINENTAL DIVIDE ELECTRIC COOPERATIVE, INC.  
 FIRST REVISED RULE NO. 15  
 CANCELLING ORIGINAL RULE NO. 15

DISCONTINUANCE OF SERVICE (FOR REASONS OTHER THAN NONPAYMENT)

X (NUMEROUS CHANGES)

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A. In certain circumstances the Cooperative reserves the right to discontinue service to any Customer. The table below summarizes reasons for a disconnect notice, and prior notice, if required:

Reason for Discontinuance of Service	Prior Notice
1. Hazardous condition	None
2. Use of equipment adversely affects Cooperative equipment and/or service to others	None
3. Tampering with, damaging or deliberately destroying Cooperative equipment	None
4. Unauthorized use of service or illegal diversion of electricity	None
5. Failure to post security deposit or guarantee	15 days
6. Failure to comply with settlement agreement	7 days
7. Refusal to grant access to premises at reasonable time	3 days
8. Failure to furnish such service equipment, permits, certificates, and/or rights-of-way, as specified by the Cooperative as a condition to obtaining service, or in the event such equipment or permissions are withdrawn or terminated	3 days
9. Violation and/or non-compliance with rules on file and approved by Commission	3 days
10. Failure to fulfill contractual obligations other than settlement agreements	3 days
11. Provision of a fraudulent medical certification form or financial certification form	3 days
12. Failure to pay for the continuance of service of the same class at a different metering point	15 days
13. When service is deemed incompatible, unreasonable or unlawful by the order of any state or federal government regulatory authority, laws of the state or any political subdivision, thereof	None
14. When the Customer has vacated premises or requests disconnection of service	None
15. Temporary, for operational, maintenance, health, safety or emergency	None

B. Where notice is required in the table above, the Cooperative will give notice in accordance with New Mexico Public Regulation Commission Rule 410 and its tariffs on file with and approved by the Commission.

ADVICE NOTICE NO. 69



Continental Divide Electric Cooperative, Inc.  
 Robert E. Castillo, Chief Executive Officer

**EFFECTIVE**

November 1, 2024

Replaced by NMPRC

By: Operation of Law

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- C. Where no prior notice is required in the table above (except when service is discontinued temporarily for operational, maintenance, health, safety or emergency), the Cooperative reserves the right to discontinue the supply of electrical energy and disconnect its lines and/or remove its property from the premises of the Customer and require a security deposit for reconnection, per 17.5.410.31 NMAC and Cooperative Rule No. 6 (Security Deposits).
- D. Customers who desire or intend to discontinue the use of electricity, move from the premises, or in any way terminate their liability hereunder, shall give the Cooperative reasonable notice of such intention by telephone or by written notice. The Customer shall be liable for all electricity that may be metered upon the premises, until such notice is given, and the Cooperative has made its final meter reading.
- E. Whenever service is discontinued for the convenience of the Customer, labor and transportation charges may apply to partially cover the expense to restore service upon Customer's request, as specified in Rate No. 7.
- F. **Illegal Diversion of Electricity:**  
Creating a safety hazard or disrupting communications and utility services by theft or intentional damage violates state law [NM Stat § 30-53-1 (2021)]. The Cooperative will pursue prosecution against offenders to the fullest extent.

If inspection by the Cooperative shows signs of interference or tampering of any wires, seals, conduit or equipment that may have or would prevent proper meter registering, the following procedure will be followed before service is restored:

- a. The Cooperative shall, in any reasonable manner, estimate and/or compute the amount of unmetered electricity used and shall have the right to inspect the Customer's premises and make an accurate service count of all current consuming devices to arrive at the probable amount of unmetered electricity.
- b. The Customer shall be liable for all bills for metered and estimated unmetered electricity.
- c. A charge for meter tampering will be assessed, per Rate 7.
- d. For service to be reconnected by the Cooperative, the Customer shall install, at their expense, all necessary rigid conduit or approved cable, together with any necessary protection devices required by the Cooperative to move the metering equipment to a securer location in an effort to prevent future diversion or theft of electricity.

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