

## **DISCONNECT MORATORIUM TO END MAY 5, 2021**

- Effective **May 5, 2021**, CDEC accounts with outstanding past due balances can be disconnected, per New Mexico Public Regulation Commission order.
- To avoid disconnection, we must receive your past due balance or request for payment arrangement prior to **May 5, 2021**.
- We realize the continued hardships associated with the current COVID-19 pandemic and will consider reasonable payment arrangements. Please contact our office prior to **May 5, 2021** to make your request.
- Because our Grants and Gallup offices remain physically closed to the public at this time, you can email your request to **payarrange@cdec.coop** fax it to (505) 287-2234 or call us at (505) 285-6656.