

## IMPORTANT NOTICE #2

Dear CDEC member:

We thank you, in advance, for your understanding as CDEC continues to do its part to help contain the potential spread of COVID-19 (coronavirus).

In addition to the alternative payment methods we are asking you to use, we are **allowing up to five (5) people inside our office**, at any given time.

If you choose to pay your bill in person, please note that we are temporarily implementing a take-a-number system, similar to what government agencies, including the New Mexico Motor Vehicle Department use.

In addition, to limit hand-to-hand contact between members and CDEC employees, we ask that you please set your payment on the payment counter, instead of handing it to our cashiers. In return, our cashiers will set your receipt and change on the counter for you to pick up.

Finally, if you are not paying a bill, making a payment arrangement or inquiring about new service, we ask that you contact, by telephone, the specific department or CDEC employee and schedule your office visit.

If you have any questions or require special needs not addressed in this month's notices, please call our Grants office at (505) 285-6656 or our Gallup office at (505) 863-3641.