

# IMPORTANT NOTICE

Dear CDEC member:

Like so many of you, CDEC management has spent the last several days and weeks learning about the coronavirus (COVID-19) and how it is impacting our world.

CDEC is taking prudent measures both to protect the health and safety of our staff while continuing to best serve our membership during this evolving public health threat.

We encourage our members to pay their electric and broadband internet bills online, by telephone and through U.S. mail to minimize close contact (within about 6 feet) amongst one another.

We have one simple objective that guides us: Keeping our employees and members safe.

- Pay your bill by telephone at 1-844-859-5979.
- Pay your bill online at <https://cdec.smarthub.coop>
- Mail your payment in the return envelope you receive with your bill, or place it in our secure night drop.
- Make payment arrangements by faxing us at (505) 287-2234 or online at <https://cdec.coop/form/payment-arrangement>.

Thank you for your assistance and understanding.