


PEACE OF MIND IS KNOWING

Register to receive text-message updates when outages occur.

Sign up and be eligible to win our  \$100 monthly giveaway!

In April 2023, we plan to activate an **Outage Management System (OMS)**.

At that time, account holders will be able to:

- Receive outage notifications, via text
- Receive outage updates, via text
- Report an outage, via text
- Receive other text messages regarding their electric service.

Our OMS software will enable us to more efficiently locate and isolate outages, predict their source, prioritize repairs and dispatch crews to provide faster restoration.

To make the system's messaging service available, we need your current cell phone number **AND** email address (if applicable). You can do this one of three ways:

1. Sign into our online account management app SmartHub, or create a SmartHub account. (*Smart Hub is available at cdec.coop and on the Apple and Google app sites.*)
2. Call our Grants or Gallup office, or email memberservices@cdec.coop
3. Complete the back of this form and return it with your next payment.